

# HOPE 4 YOUTH SUPPORT VOLUNTEER

## OUR MISSION

Provide pathways to end youth homelessness.

## WHAT DOES A SUPPORT VOLUNTEER DO?

As a Support Volunteer, you assist with all needs in the HOPE 4 Youth Center!

- Greet youth coming in to the center.
- Complete administrative tasks as needed, such as answering phones.
- Assist youth participants during their visit to the clothing closet, food pantry, evening meal, and other resources as requested.
- Support meal service; may include meal prep, cooking, and serving.
- Complete daily projects as needed; including restocking the pantry, cleaning kitchen and bathrooms, and organizing youth closet.



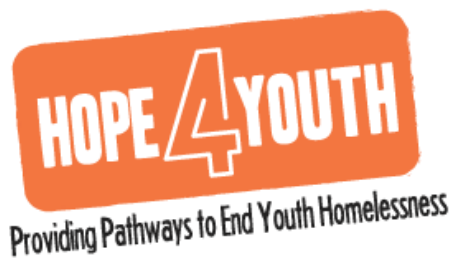
## QUALIFICATIONS

- A passionate believer in the Mission of HOPE 4 Youth
- Ability to maintain boundaries and enforce HOPE 4 Youth Center Procedures.
- Strong verbal communication skills
- Multi-tasking with basic office and computer skills
- Establish and maintain effective relationships with youth, volunteers, and staff.
- Honor data privacy and privacy of youth information
- Ability to work independently and in team environments.

## HOPE 4 YOUTH CENTER IMPACT

### 2024 Statistics

- 4,375 Visits to the HOPE 4 Youth Center
- 3,471 Visits to the Pantry for Food and Hygiene
- 1,552 Visits to the Clothing Closet
- 180 Loads of Laundry
- 122 Hot Showers



# HOPE 4 YOUTH SUPPORT VOLUNTEER



## REQUIRED TRAINING

- Two or three training shifts with staff at the Center.
- Background check completion
- YIPA online trainings including:
  - Mandated reporter training
  - One training focused on "Youth Development"
  - One training focused on "Intercultural Engagement"
- Training in "Data Privacy"
- Participate in annual volunteer meetings and trainings

## WHO:

Individuals who are 24 years or older  
Background check required

## WHAT SHOULD I WEAR?

Choose comfortable clothing that is easy to move in. Most people choose jeans and comfortable shoes. This is a business casual environment for staff.

## REPORTS TO:

This position reports to:

- HOPE 4 Youth Center Supervisor
- Case Managers when on duty are available for questions.
- Community Engagement Coordinator for volunteering questions

## SHIFT TIME

Varies by day Monday through Friday  
11:00 am-2:00 pm, 2:00 pm-5:00 pm, 5:00 pm-7:00 pm

## LOCATION

The HOPE 4 Youth Center  
2665 4th Ave, Suite #40, Anoka, MN 55303